NACI Care™:
A Patient Navigation Data Entry, Tracking and Evaluation Program

Tutorial: Sidebar
August 12, 2022 preliminary draft
Sidebar: Home

1. **Sidebar**: Located on the left side of most screens; Select on an item to go to that topic

   a. **Home**: Goes to NACI Care™ Home page and allows access to Patient and Patient Navigator components

      1) **PN Administrator**: only accessible to Administrators and not viewed on PN tablets
Sidebar: User

b. User identifies the NACI Care™ PN, Administrator or other user(s) of the program (evaluators, researchers, etc.)

c. Includes user information (name, address, email, phone)
   1) The user can edit information (e.g., address)
   2) NOTE: PNs cannot change emails or passwords. Only Administrator can make such changes
Sidebar: Search and Help

c. **Search:** (not yet functional) allows user to search NACI Care™ by entering a word or phrase, such as *family cancer history*, into the search box.

d. **Help:**
   1) To get help within 24 hours, please email and in the subject field, clarify the problem: `help.naci@gmail.com` with your phone number.
   2) To get help immediately, please email with subject "NACICARE" to `driqbal@gmail.com` with your phone number.

LB Added to feedback sheets ~02/24 that needed placeholder for these functions.
Sidebar: Reports

e. **Reports**: includes 35 default reports (recommended by national patient navigation organizations):

**Navigation Load:**
- Navigation caseload(s)
- Clinical trials education
- Patient education
- Patient retention through navigation

**Patient Compliance:**
- Treatment compliance
- Patient transition from point of entry
- No show rate

**Patient Characteristics:**
- Demographics (e.g., Best ways to learn)
- Barrier report
- Disparate population at screening event

**Referrals (for Patient):**
- Clinical trials referrals
- Referrals to revenue-generating services
- Referrals to revenue-generating services by PN
- Cancer screening
- Social support referrals
- Social support referrals for survivors who have completed SCP
- Palliative care referral

**Diagnosis & Treatments:**
- Diagnosis to first oncology consult
- Diagnostic workup to diagnosis
- Cancer screening follow-up to diagnostic workup
- Completion of diagnostic workup
- Treatment compliance
- Diagnosis to initial treatment
- Patient transition from point of entry
Sidebar: Reports

e. Reports (continued):

**Hospital:**
- 30-, 60-, 90-Day readmission rate
- Inpatient oncology unity length of stay
- Emergency department utilization
- Emergency admissions per number of chemotherapy patients

**Survey:**
- Patient experience / Patient satisfaction with care
- Patient experience / Patient satisfaction with navigation program
- Psychosocial distress screening
- Patient goals
- Survivorship Care Plan
- Transition from treatment to survivorship

**PN Characteristics:**
- Navigation knowledge at time of orientation
- Oncology navigator annual core competencies review
Sidebar – Settings and About

f. **About:** Provides information on how NACI Care® evolved from an effective web-based evaluation program, information about the lead organizations and Research Team and other background

**Background: NACI Care**

- Evolved from a web-based evaluation program
  - Initiated 2005
  - Very effective, but website was challenging to navigate
  - Needed to simplify the web-based program
- Needed to expand to address national PN guidelines and competencies
- Needed more pull-down menus and checkboxes to simplify PN data input
- Partnership for the development:
  - Native American Cancer Research Corporation (NACR)
  - UBITRIX, LLC
  - Southeastern Program Evaluation
  - Oncology Consultation, Education and Advocacy Network (OCEAN)

**About Us: Native American Cancer Initiatives, Inc. (NACI)**

- A small, minority (American Indian), woman-owned business
- A for-profit company founded in 1998 (based in Colorado)
- To provide technical assistance to:
  - Communities
  - Tribal leaders
  - Patients
  - Researchers
  - Academicians
  - Universities
  - Research institutions
  - Professionals
  - Government
g. **Tutorials:** available on the website and the iPad within NACI Care™

1) YouTube videos show how to use different parts of NACI Care™
Sidebar - Logout

i. **Logout:** logs the user out of NACI Care™
   1) Select Ok to logout

2) **NOTE:** if close NACI Care™ but do not logout, when re-enter, the program remains in the place where it was last used
   a) For example, if PN is interrupted while uploading data, can turn the tablet face-down on desk to prevent visitor from viewing confidential information. Once visitor leaves, even if tablet has gone to sleep, NACI Care™ returns to the last screen when opened

We hope you find NACI Care™ useful and easy-to-use. If you are having difficulty, please contact our support team at: help.naci@gmail.com.